

R:SAP

R:BASE Software Assurance Plans



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An enhanced maintenance program that helps users get the most out of their R:BASE investment!

Typically, when R:BASE licenses are purchased, the following services are provided:

- 30 Days Complimentary Support for installation and conversion issues
- Continued product bug fixes for one year from the software purchase date
- Continued product enhancements for one year from the software purchase date
- Periodic product activations of license transfers and/or reinstallations for one year from the software purchase date

Historically, with each released update, R:BASE Technologies, Inc. offered bug fixes and enhancements that make your application development much easier.

An R:BASE Software Assurance Plan (R:SAP) is essentially an extension of the above services for your registered R:BASE software beyond one year from the software purchase date. The R:SAP allows customers to receive ongoing updates for their specific software version that not only include bug fixes but also requested enhancements for another year or more. Customers can stay up-to-date on the latest technology improvements by automatically receiving software updates and maintenance releases. Additionally, customers can reduce their application development time with direct access to technical documents and sample applications.

Economically, subscribing to an R:SAP also allows R:BASE Technologies, Inc. to provide continued product satisfaction throughout a product's life cycle and beyond.

An active R:SAP, annually renewable, will allow any customer using current versions to receive ongoing updates for their specific version until the official release of the next major version.

An R:SAP can be purchased at the same time as your software, or after the one year of free updates are provided. If you purchase an R:SAP at the same time of your software purchase, the plan price will be discounted by 5%.

R:BASE Software Assurance Plan Terms:

- Allows customers to receive free updates for current products (Version 11.0), which includes bug fixes and requested enhancements for one year
- Periodic licensed product activations, for license transfers and/or reinstallations
- Valid for 1 year from the date of purchase
- Payment for all plans must be received prior to being effective

| R:BASE | Registered "Per Seat" or "Remote Client" Licenses | | | | | | | Runtime or R:Compiler |
|-----------------------------|---|----------|----------|----------|----------|----------|----------|--------------------------|
| | 1 - 2 | 3 - 7 | 8 - 12 | 13 - 17 | 18 - 22 | 23 - 27 | 28 - 32 | |
| R:BASE 11 | \$215.00 | \$305.00 | \$380.00 | \$435.00 | \$490.00 | \$545.00 | \$595.00 | \$765.00 |
| R:Mail | | | | | | | | |
| R:Mail 11 | \$83.00 | \$138.00 | \$160.00 | \$215.00 | \$270.00 | \$325.00 | \$380.00 | \$435.00 |
| R:BASE Plugin Power Pack | | | | | | | | |
| R:BASE Plugin Power Pack 11 | \$72.00 | \$126.00 | \$138.00 | \$192.00 | \$248.00 | \$302.00 | \$357.00 | \$412.00 |
| R:Spell Checker | | | | | | | | |
| R:Spell Checker 11 | \$60.00 | \$104.00 | \$126.00 | \$182.00 | \$236.00 | \$292.00 | \$346.00 | \$402.00 |
| R:Charts | | | | | | | | |
| R:Charts 11 | \$60.00 | \$104.00 | \$126.00 | \$182.00 | \$236.00 | \$292.00 | \$346.00 | \$402.00 |
| R:BASE Editor | | | | | | | | |
| R:BASE Editor 11 | \$50.00 | \$93.00 | \$115.00 | \$170.00 | \$225.00 | \$280.00 | \$335.00 | \$390.00 |
| RBZip | | | | | | | | |
| RBZip 11 | \$60.00 | \$104.00 | \$126.00 | \$182.00 | \$236.00 | \$292.00 | \$346.00 | \$402.00 |
| R:PDFWorks | | | | | | | | |
| R:PDFWorks 11 | \$60.00 | \$104.00 | \$126.00 | \$182.00 | \$236.00 | \$292.00 | \$346.00 | \$402.00 |
| R:Twain2PDF | | | | | | | | |
| R:Twain2PDF 11 | \$129.00 | \$195.00 | \$270.00 | \$357.00 | \$380.00 | \$435.00 | \$445.00 | \$595.00 |
| R:Twain2PDF X.5 | \$129.00 | \$195.00 | \$270.00 | \$357.00 | \$380.00 | \$435.00 | \$445.00 | \$595.00 |
| R:Documenter | | | | | | | | |
| R:Documenter 11 | \$72.00 | \$126.00 | \$138.00 | \$192.00 | \$248.00 | \$302.00 | \$357.00 | \$412.00 |
| R:FTPClient | | | | | | | | |

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|------------------------|----------|----------|----------|----------|----------|----------|----------|----------|
| R:FTP Client 11 | \$72.00 | \$126.00 | \$138.00 | \$192.00 | \$248.00 | \$302.00 | \$357.00 | \$412.00 |
| R:SFTPClient | | | | | | | | |
| R:SFTP Client 11 | \$83.00 | \$138.00 | \$160.00 | \$215.00 | \$270.00 | \$325.00 | \$380.00 | \$435.00 |
| R:Magellan | | | | | | | | |
| R:Magellan 11 | \$192.00 | \$270.00 | \$325.00 | \$380.00 | \$435.00 | \$468.00 | \$545.00 | \$655.00 |
| R:Scribbler | | | | | | | | |
| R:Scribbler 11 | \$83.00 | \$138.00 | \$160.00 | \$236.00 | \$270.00 | \$357.00 | \$380.00 | \$435.00 |
| R:SmartSig | | | | | | | | |
| R:SmartSig 11 | \$83.00 | \$138.00 | \$160.00 | \$236.00 | \$270.00 | \$357.00 | \$380.00 | \$435.00 |
| R:PDF Form Filler | | | | | | | | |
| R:PDF Form Filler 11 | \$83.00 | \$138.00 | \$160.00 | \$236.00 | \$270.00 | \$357.00 | \$380.00 | \$435.00 |
| R:Capture | | | | | | | | |
| R:Capture 11 | \$83.00 | \$138.00 | \$160.00 | \$236.00 | \$270.00 | \$357.00 | \$380.00 | \$435.00 |
| R:AmazonS3 | | | | | | | | |
| R:AmazonS3 11 | \$72.00 | \$126.00 | \$138.00 | \$192.00 | \$248.00 | \$302.00 | \$357.00 | \$412.00 |
| R:Dependency Viewer | | | | | | | | |
| R:Dependency Viewer 11 | \$72.00 | \$126.00 | \$138.00 | \$192.00 | \$248.00 | \$302.00 | \$357.00 | \$412.00 |
| R:CAD Viewer | | | | | | | | |
| R:CAD Viewer 11 | \$72.00 | \$126.00 | \$138.00 | \$192.00 | \$248.00 | \$302.00 | \$357.00 | \$412.00 |
| R:HASH | | | | | | | | |
| R:HASH 11 | \$60.00 | \$104.00 | \$126.00 | \$182.00 | \$236.00 | \$292.00 | \$346.00 | \$402.00 |
| R:DXF | | | | | | | | |
| R:DXF 11 | \$83.00 | \$138.00 | \$160.00 | \$236.00 | \$270.00 | \$357.00 | \$380.00 | \$435.00 |

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|---------------------------------|------------------------------|----------|----------|-----------------------|----------|-----------------------|----------|------------|
| R:Mail Viewer | | | | | | | | |
| R:Mail Viewer 11 | \$60.00 | \$104.00 | \$126.00 | \$182.00 | \$236.00 | \$292.00 | \$346.00 | \$402.00 |
| R:OutLink | | | | | | | | |
| R:OutLink 11 | \$60.00 | \$104.00 | \$126.00 | \$182.00 | \$236.00 | \$292.00 | \$346.00 | \$402.00 |
| R:Biometric | | | | | | | | |
| R:Biometric 11, R:Biometric 11n | \$83.00 | \$138.00 | \$160.00 | \$236.00 | \$270.00 | \$357.00 | \$380.00 | \$435.00 |
| Oterro | 1 | 5 | 10 | 25 | SSU | SAU | MAU | |
| Oterro 11 | \$121.00 | \$149.00 | \$170.00 | \$225.00 | \$335.00 | \$368.00 | \$390.00 | |
| R:Synchronizer | 1 - 2 | | 3 - 6 | | | Single Site Unlimited | | Multi-Site |
| R:Synchronizer 11 | \$325.00 | | \$435.00 | | | \$632.00 | | \$765.00 |
| R:WEB Reports | Single Server Unlimited | | | Single Site Unlimited | | Multi Site Unlimited | | |
| R:WEB Reports 11 | \$380.00 | | | \$595.00 | | \$795.00 | | |
| R:WEB Gateway | Single Server Unlimited | | | Single Site Unlimited | | Multi Site Unlimited | | |
| R:WEB Gateway 11 | \$325.00 | | | \$655.00 | | \$795.00 | | |
| R:Mail Editor | Single Server Unlimited | | | Single Site Unlimited | | Multi Site Unlimited | | |
| R:Mail Editor 11 | \$270.00 | | | \$380.00 | | \$655.00 | | |
| R:Scope | Single Seat License | | | | | | | |
| R:Scope 11 | \$60.00 | | | | | | | |
| RBAdmin | Single Administrator License | | | | | | | |
| RBAdmin 11 | \$126.00 | | | | | | | |

SSU = Single Site Unlimited License
SAU = Single Application Unlimited License
MAU = Multi-Application Unlimited License

| Supported Versions | On Going Updates | Enhancement Requests | Bug Fixes | Sample Applications | Re-Activation Allowed | Annually Renewable |
|--------------------|------------------|----------------------|-----------|---------------------|-----------------------|--------------------|
| 11 (Version 11.0) | Yes | Yes | Yes | Yes | Yes | Yes |

Notes:

- Over 32 Registered Licenses:
For R:BASE Software Assurance Plans supporting over 32 registered licenses, please contact our support team at support@rbase.com
- Corporate VIP Licenses:
For R:BASE Software Assurance Plans supporting Corporate VIP licenses, please contact our support team at support@rbase.com
- Corporate Blanket Licenses:
For R:BASE Software Assurance Plans supporting Corporate Blanket licenses, please contact our support team at support@rbase.com
- OEM Licenses:
For R:BASE Software Assurance Plans supporting OEM licenses, please contact our support team at support@rbase.com
- UPGRADE License Policy:
To be eligible for Upgrade software pricing, you must be licensed for the qualifying software you are upgrading from. Upon installation, the new license agreement takes the place of the agreement of the qualifying software you upgraded from. After you upgrade, you may no longer use the software you upgraded from.
- Software Assurance Plans do NOT include free upgrades towards future product releases. Software Assurance Plans are specific to the version for which they are purchased.
- Software Assurance Plans do NOT include technical support. Please visit the Support are of www.rbase.com for available Technical Support Plans.
- The availability of software support services is subject to a Software Assurance Plan that has not exceeded the End of Life date for the R:BASE version.