RBZip 11



Help Manual



RBZip 11

Help Manual

by R:BASE Technologies, Inc.

Welcome to RBZip 11!

RBZip is the zip archive utility to expand the possibilities of archiving and extracting files for both R:BASE developers and clients!

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Part

1 Introduction

1.1 Introducing RBZip 11

RBZip is a Plugin that allows R:BASE users the ability to create, add to, and extract zip files from within R:BASE. This powerful utility can be used from a command prompt or from the main dialog screen. A full feature list is available for creating and extracting files, including the ability to create a self-extracting executable. RBZip also includes the ability to archive files larger than 2GB.

RBZip supports the following parameters to create and add to existing zip files:

- · Include path names
- · Include recursive directories
- Support of splitting large files on separate disks
- · Permanently move files
- · Alter the date and time stamp of the files
- Encryption of file headers so only RBZip can open the zip file
- Maintain separate file directories
- · Add password protection
- · Add a comment

With RBZip, extracting zip files is just as simple with these custom actions:

- Include full file path
- · Restore the file date attributes
- Offers a "Overwrite" mode to either overwrite or skip existing file
- List specific files, by name or file extension
- · Can use recursive directories
- · Can create directories

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First Edition

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RBZip 11
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1.4 Complimentary Support

30 DAY LIMITED COMPLIMENTARY TECHNICAL SUPPORT

A. LICENSEE RESPONSIBILITIES.

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- 2. To have operating system, workstations, and local network installed and functional. R:BASE Technologies will NOT be responsible for resolving issues not pertaining to the software product.
- 3. Our support staff deals with advanced issues, therefore the person contacting R:BASE Technologies for assistance should be the system administrator or have other R:BASE/SQL experience and be able to understand and implement the advice given.
- 4. To have the database, application, and command files being reviewed, safely backed-up before attempting assistance. R:BASE Technologies will NOT be held responsible for lost data or corruption as a result of advice given.

B. R:BASE TECHNOLOGIES, INC. RESPONSIBILITIES.

- 1. To provide quality assistance in a timely manner to aid in the installation of the product and elementary conversion of database, application, and command files within 30 days of the date of purchase.
- 2. To provide a reasonable solution for any solvable issue. Not all issues may be solved, and therefore we will acknowledge the existence of known issues, or bugs, which we are presently aware of, that have no reasonable work-around.

R:BASE Technologies reserves the right to limit the amount of support time allotted to a maximum of 2 HOURS during the 30-Day Complimentary Technical Support period. We also reserve the right to limit the quantity of calls from a particular licensee to 30 MINUTES in a single day. Issues are dealt with on a case-by-case basis, and are handled at the discretion of the support agent assigned to the case. Complimentary Support is limited to INSTALLATION and ELEMENTARY CONVERSION related issues ONLY. Our support hours are Monday through Friday, from 10:00 AM to 6:00 PM (EST).

For application, design, or advanced conversion assistance, R:BASE Technologies offers Technical Support Plans of various types to meet your needs. Please visit the Support page at https://www.rbase.com/support for details and pricing.

Part

2 Installation

2.1 System Requirements

The following system specifications are recommended for the optimal use of R:BASE and R:BASE-related software.

Workstation Hardware

- 2-Core 2GHz+ CPU
- 2 GB of available RAM (4 GB recommended)
- 2 GB of available hard disk space
- 1024x768 or higher resolution video adapter and display
- Standard mouse or compatible pointing device
- Standard keyboard

Server Hardware

- 2-Core 2GHz+ CPU
- 6 GB of available RAM (8 GB recommended)

Operating System

- Microsoft Windows 11 (Professional)
- Microsoft Windows 10 (Professional)
- Microsoft Windows Server 2025
- Microsoft Windows Server 2022
- Microsoft Windows Server 2019
- Microsoft Windows Server 2016

Network

- Ethernet infrastructure (Gigabyte recommended)
- Internet connection recommended, but not required, for license activation, software updates, and support
- Anti-virus programs should exclude the R:BASE program, and any add-on product, executable and database files

2.2 Things You Will Need

License Key

Before launching the installer, it is recommended that you have your 32-character License Key readily available. The License Key is provided in a document, with the email message, when the software was originally purchased. If you have lost or misplaced your License Key, please contact our Support Staff by email at support@rbase.com.

• Internet Access

The computer where the software will be launched should have access to the Internet for activation. The Internet access is used to visit the R:BASE Technologies Web site to provide your required Activation Key.

In instances where the software will be installed on a computer that is not connected to the Internet, you must then contact R:BASE Technologies to provide information displayed on the computer screen. Please contact our Product Activation Staff by email at activationkey@rbase.com. The Registration Number must be provided. The Registration Number is displayed on the invoice/order slip, and within the email, when the software was originally purchased.

2.3 Software Installation

The installation of RBZip is fully automated, and does not require user intervention for the initial configuration.

Run the installer ".exe", provided by download, while physically sitting at the workstation to begin the installation process, and read the installer screens for licensing and other information as the program installs.

Installation Directory

C:\RBTI\RBZip11

Files Installed

RBZip11.rbm RBZip11.chm RBZip11.pdf RBZip11.ico License.rtf ReadMe.txt

Requirements:

Plugin

The RBZip 11 Plugin file (RBZip11.rbm) must be placed in the R:BASE 11 program directory (default: C:\RBTI\RBG11) or the runtime/compiled application directory.

2.4 Plugin Activation

R:BASE Plugins can be used to enhance, or extend R:BASE operations. Current R:BASE Plugins use the .RBM file extension.

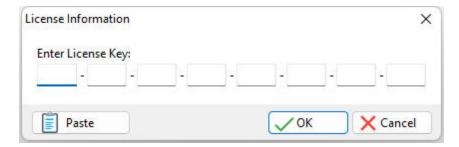
To begin using any plugin product, the plugin must be registered for use.

The license type for R:BASE and R:BASE plugin products must match. The license keys supplied with Single Seat and 5 Seat plugin products will only be accepted within Single Seat and 5 Seat versions of R:BASE, and are not accepted within R:Compiler for R:BASE or Runtime for R:BASE programs. The same license structure is also in place for Runtime License Keys for plugin products, where the key will not be accepted within Single Seat and 5 Seat Licenses R:BASE.

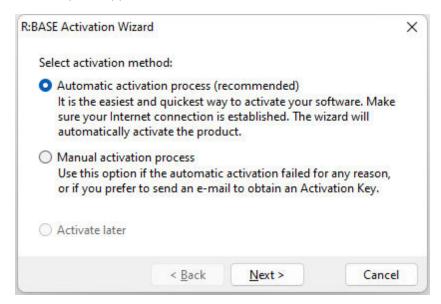
2.4.1 R:BASE

To begin using a plugin product, you must register the software within R:BASE by selecting "Help" > "Product Activation" from the main Menu Bar. In this window, select the "Add New" button where you can enter or copy and paste the License Key you received with your product.

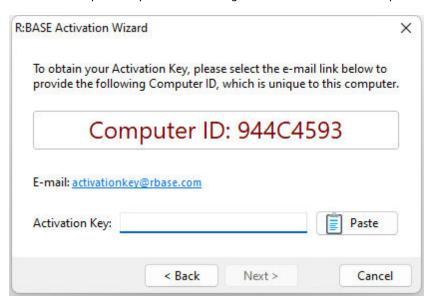
Only "Per Seat" License Keys are valid for this entry screen. All "Runtime" License Keys must be registered within R:Compiler for R:BASE or within Runtime for R:BASE separately.



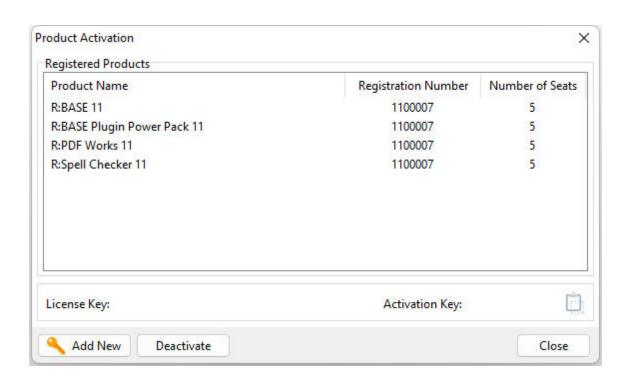
After entering the License Key, you will see a dialog to prompt for your activation method. The software can be activated automatically over the Internet, or manually by retrieving an Activation Key from R:BASE Technologies by email or over the phone. If you select "Later", you will be reminded each time R:BASE starts to activate your copy.



When activating the software manually, you select the e-mail link to launch your email client and send a pre-formatted message to R:BASE Technologies that will contain your License Key and the displayed Computer ID. You will need to provide your R:BASE Registration Number and Computer ID.



At any time, you can review your product information by starting R:BASE, and from the Menu Bar clicking on "Help" > "Product Activation". Your R:BASE Registration Number is displayed on the window. You can also enter additional License Keys for R:BASE add-on products.



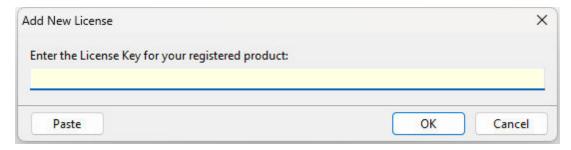
Please be advised that if you are activating multiple workstations, it is highly recommended that you keep records of the computer name, Computer ID and Activation Key for future reference. Access to this information will prove convenient in the event of a hardware failure or license transfer when uninstalling R:BASE.

Please see: Uninstall/Reinstall

2.4.2 R:Compiler for R:BASE

Runtime License Key

Runtime license keys for an R:BASE Plugin must be stored within the compiled executable. A specific Runtime License Key would be provided after your purchase of the Runtime software product. Adding a Runtime License to your project can be done by selecting the "Add License" button, and pasting the appropriate Runtime License Key into the displayed dialog window.



After a Runtime License is added as a resource, it will be assigned a "Resource ID". This ID consists of the word "License" and an incrementing value for the number of licenses added to the executable.

Plugin File (.RBM)

R:BASE Plugin files can be added and stored within the compiled executable or included within the R:BASE application directory. The Runtime license key pertaining to the R:BASE Plugin must be stored in the compiled executable.

Adding a Plugin to the list of resources can be performed by selecting the "Add Plugin" button on the Tool Bar. You will be prompted to locate the appropriate Plugin file with the .RBM file extension. After a Plugin file is added as a resource, it will be assigned a "Resource ID". This ID consists of the Plugin file name.

2.4.3 Runtime for R:BASE

After R:BASE Plugins are acquired for Runtime for R:BASE applications, the Plugin file must be included in the Runtime application folder, to be loaded when the Runtime application launches.

To load the Plugin, the License Key must be included into the Runtime for R:BASE session by adding the following PROPERTY command within the application startup file:

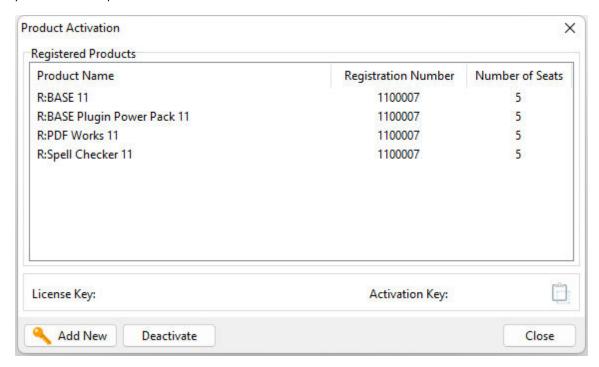
PROPERTY ADD_LICENSE ####-###-###-###-###-###-###-### ' '

Part

3 Uninstall

If a computer is no longer using RBZip, through license transfer or hardware failure, the Activation Key that was used on that computer must be submitted to R:BASE Technologies so we can then remove the Activation Key from our log. We will disable the Key, which will then free up that used activation. Once a key is reported to us as no longer in use and deactivated, it can no longer be used on that computer.

Product deactivation can be performed automatically from within R:BASE. To review your product information select "Help" > "Product Activation" from the Menu Bar. Here, the License Key and Activation Key for a selected product is available for review.



If the License Key for your product is not readily available for the license transfer, select the "Copy License Key" button to send your License Key to the clipboard.

To deactivate a listed product, select it and press the "Deactivate" button. The below confirmation dialog will appear. After selecting "Yes", the product will be removed from the list.



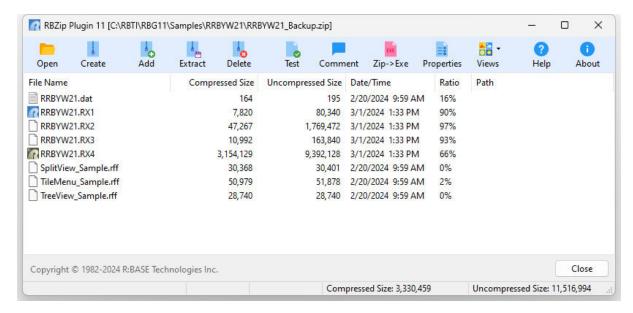
After completing the deactivation of the product, it can be successfully reinstalled and activated.

Part

4 RBZip Interface

The RBZip interface can be launched by selecting "Utilities" > "Plugins" > "RBZip Plugin 11" from the R:BASE main Menu Bar, or by running the SHOW_DIALOG parameter using the PLUGIN command.

PLUGIN RBZIP vResult | SHOW_DIALOG

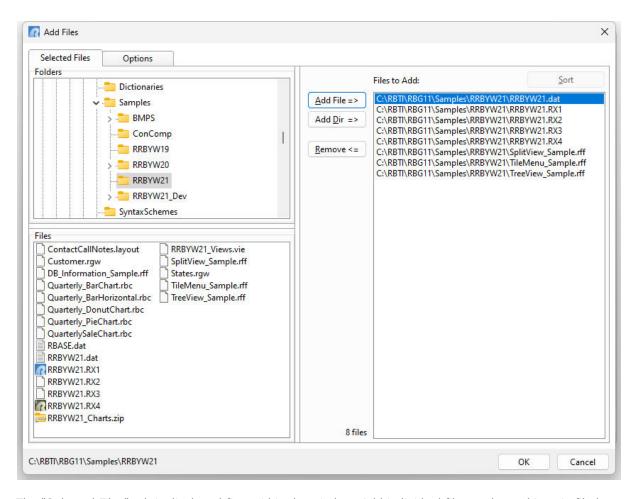


4.1 Create a New File

When the RBZip GUI interface first launches, the screen will be empty. To begin creating a zip archive file, choose the "Create" button.

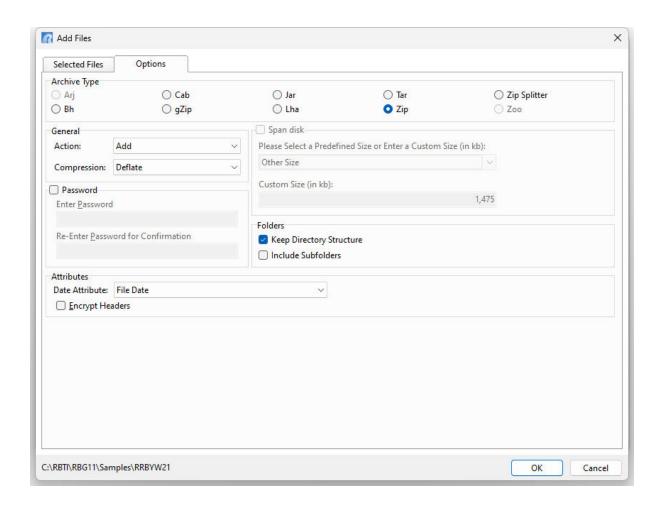
The "New Archive" dialog will display a list of zip files and folders in the current directory. You need to navigate to the folder, which contains files to archive. When you have navigated to the desired location, enter the name of the new zip file you wish to create and select "Open".

The RBZip window will display your new zip file name in the window caption and the "Add" button will be enabled with a green plus. Choose the "Add" button to add the desired files to your archive zip file. A dialog will appear for you to add files.



The "Selected Files" tab is displayed first within the window. Add individual files to the archive zip file by selecting each file and choosing the "Add File" button. You can also select all the files as well as add the entire directory.

Additional archive options, such as archive type, action type, compression method, password protection, span disk, keeping the directory structure, including any sub folders, and attributes are available by selecting the "Options" tab.

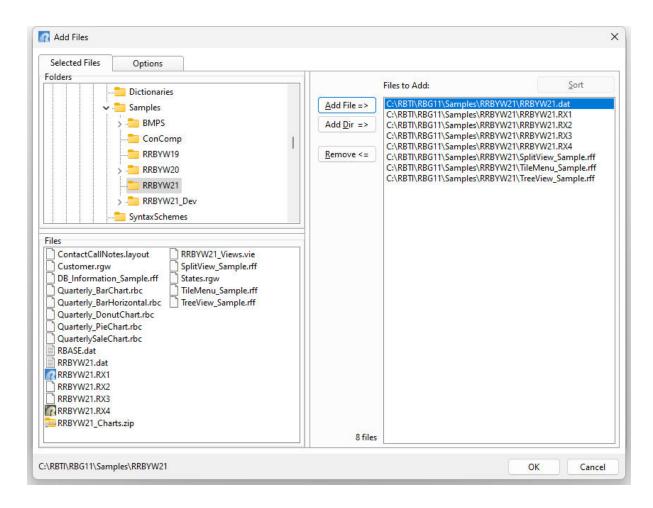


Complete the archive process by selecting OK. A progress window will be displayed as files are added to the zip file. The RBZip window will display the contents of the zip archive file.

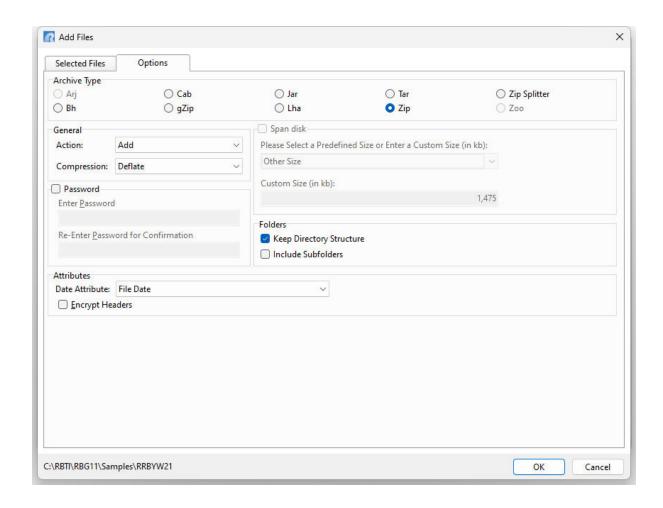
4.2 Add Files

To add files to an existing zip archive file, first launch RBZip and then locate and open the zip archive file using the "Open" button. When the file is opened, the zip archive file contents will be displayed.

Choose the "Add" button for the "Add Files" dialog to appear. Use the "Folders" panel to navigate to the folder, which contains files to add to the zip archive. When you have navigated to the desired location, add individual files to the archive zip file by selecting each file and choosing the "Add File" button. You can also select all the files as well as add the entire directory.



Additional archive options, such as archive type, action type, compression method, password protection, span disk, keeping the directory structure, including any sub folders, and attributes are available by selecting the "Options" tab.

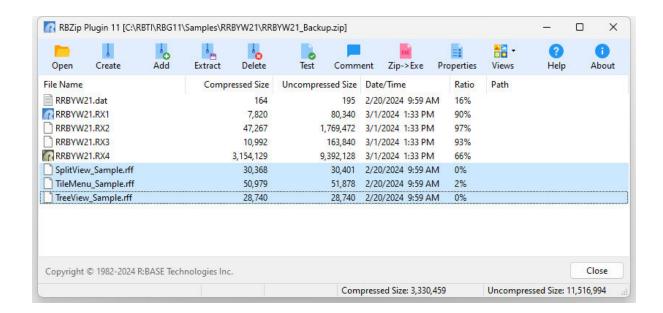


Complete the archive process by selecting OK. A progress window will be displayed as files are added to the zip file. Select the "Close" button to return to the RBZip main window. The RBZip window will display the new contents of the zip archive file.

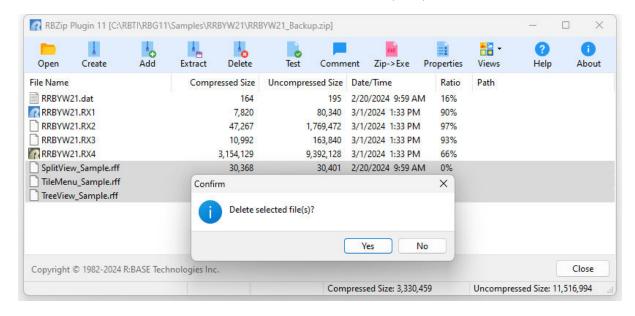
4.3 Delete Files

To delete files to an existing zip archive file, first launch RBZip and then locate and open the zip archive file using the "Open" button. When the file is opened, the zip archive file contents will be displayed.

To delete a file or files, they must be selected within the display window. More than one file can be selected by lassoing a group of files next to one another or by holding down the [Ctrl] key and clicking on other file if they are spanned apart.



Select the "Delete" button to delete the selected files. You will be prompted for a confirmation.



After selecting "Yes", a progress window will be displayed confirming the files were deleted. Select the "Close" button to return to the RBZip main window.

4.4 Extract Files

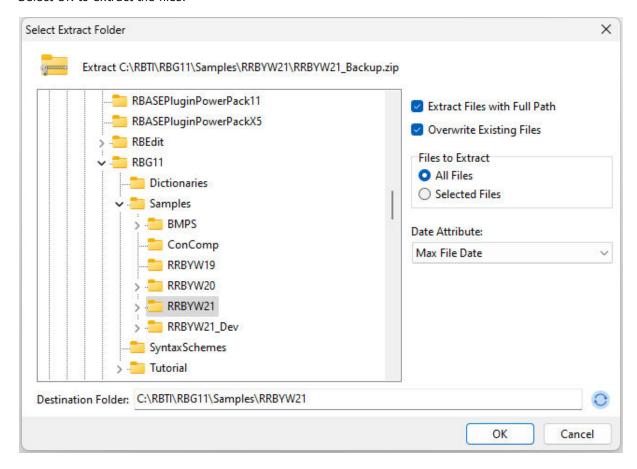
4.4.1 Extract All Files

To extract a file or files from an existing zip archive file, first launch RBZip and then locate and open the zip archive file using the "Open" button. When the file is opened, the zip archive file contents will be displayed.

Choose the "Extract" button for the "Select Extract Folder" dialog to appear. Using the tree list in the panel, you can navigate to the destination folder where the files will be extracted.

When you have navigated to the desired location, additional options are available to extract the files with the full path and overwrite the existing files. You can also define the folder location yourself by typing the path in the "Destination Folder" filed. The "Date Attribute" option allow you to alter the date for the extracted file(s).

Select OK to extract the files.



A progress window will be displayed confirming the files were extracted. Select the "Close" button to return to the RBZip main window.

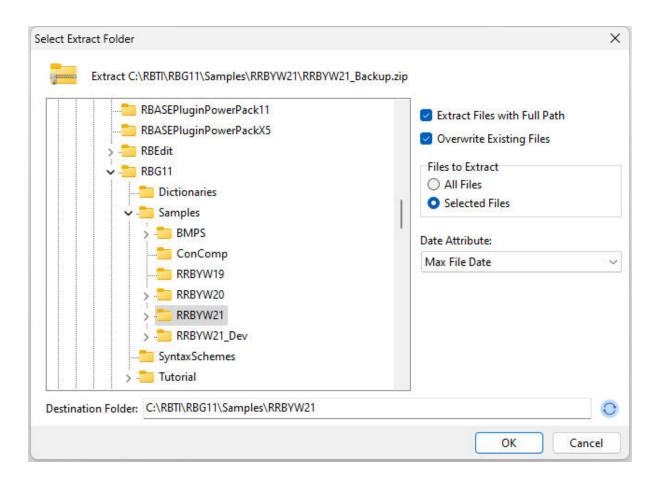
4.4.2 Extract Individual Files

To extract a file or files, they must be selected within the RBZip display window. More than one file can be selected by lassoing a group of files next to one another or by holding down the [Ctrl] key and clicking on other file if they are spanned apart.

Choose the "Extract" button for the "Select Extract Folder" dialog to appear. Using the tree list in the panel, you can navigate to the destination folder where the file(s) will be extracted.

When you have navigated to the desired location, additional options are available to extract the files with the full path and overwrite the existing files. You can also define the folder location yourself by typing the path in the "Destination Folder" filed. The "Date Attribute" option allow you to alter the date for the extracted file(s).

Select OK to extract the files.

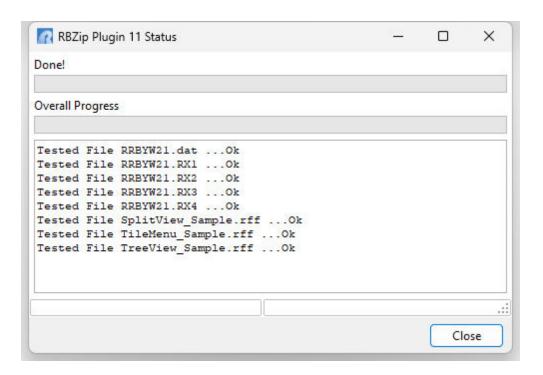


A progress window will be displayed confirming the files were extracted. Select the "Close" button to return to the RBZip main window.

4.5 Test

To test the files within a zip archive file, first launch RBZip and then locate and open the zip archive file using the "Open" button. When the file is opened, the zip archive file contents will be displayed.

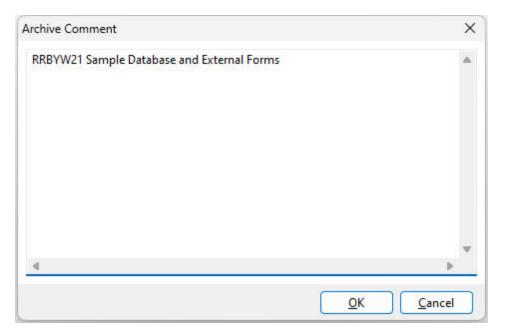
Test the files by selecting the "Test" button. A progress window will be displayed confirming the files were tested.



Select "Close" to return to the RBZip main window.

4.6 Comment

Add commenting to your archive file within the "Comment" button.

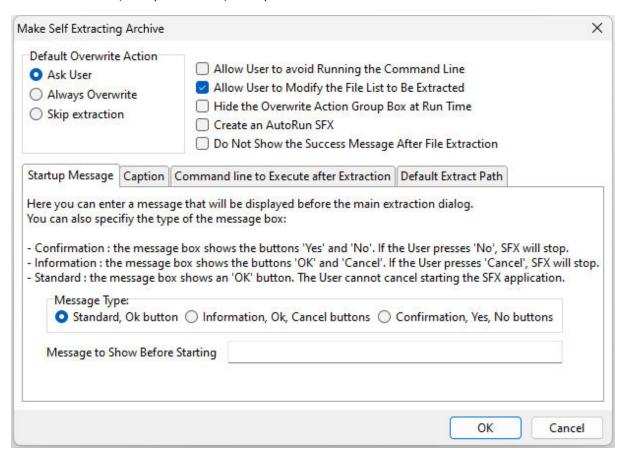


4.7 Convert Zip Archive to Self-Extracting EXE

An Self-Extracting (SFX) archive is an archive, merged with an executable module, which is used to extract files from the archive when executed. Thus, no external program is necessary to extract the contents of an self-extracting archive, it is enough to execute it. Self-Extracting archives are convenient, when providing a user with an archive, but do not know, if they have the required archive software to extract files from it. You may also use SFX archives to distribute software.

To convert a zip archive file to a self-extracting executable, first launch RBZip and then locate and open the zip archive file using the "Open" button. When the file is opened, the zip archive file contents will be displayed. Select the "Zip ->Exe" button for the "Make Self Extracting Archive" dialog will appear.

The "Default Overwrite Action" options control the default behavior of the extraction for files with the same name. If a file with the same name is located in the specified folder location, the available options are to ask the user, always overwrite, or skip the extraction of that file.



The available check boxes allow even more control over the self-extracting archive.

The "Allow User to avoid Running the Command Line" option can be specified for self-extracting archive files that run a program and file after the extraction is complete. By enabling the user to interfere, a check box is displayed before the extraction giving them the choice. Refer to Command line to Execute after Extraction.

The "Allow User to Modify the File List to Be Extracted" option can be specified to allow the user to remove files from the list that are to be extracted. When the self-extracting archive is first launched, all the files are selected.

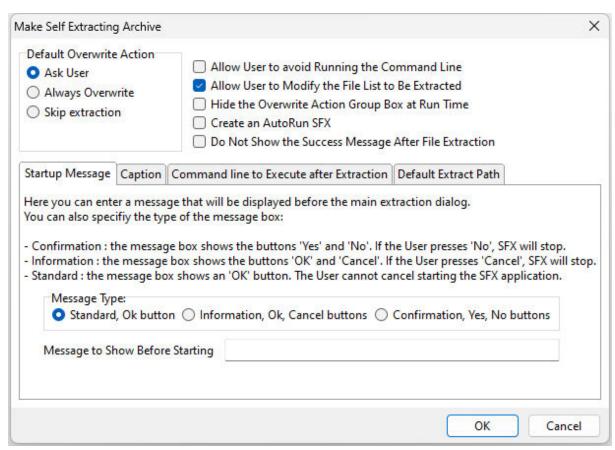
The "Hide Overwrite Action Group Box at Run Time" option enables the removal of the overwrite action options. When enabled, the file extraction process will follow the "Default Overwrite Action", which was specified when the self-extracting archive was created.

The "Create an AutoRun SFX" option will create a self-extracting archive file that will extract the archive file contents with no user interaction. Once the self-extracting archive file is complete, the executable file name must be renamed to begin with an exclamation mark "!".

The "Do Not Show the Success Message After File Extraction" option will disable the small pop up dialog informing the user that the extraction process was a success.

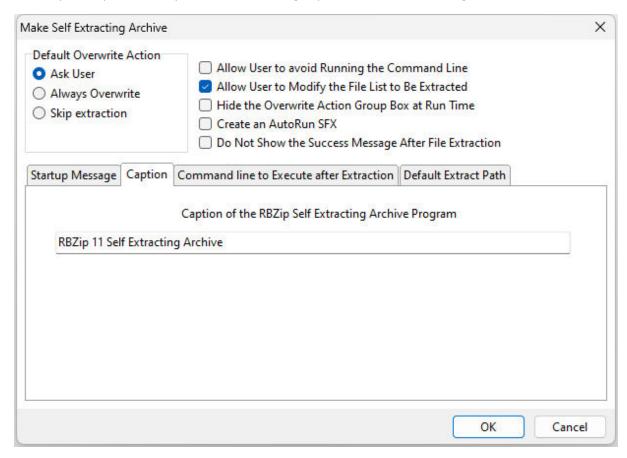
4.7.1 Startup Message

The "Startup Message" offers options for the first dialog window displayed, when the self-extracting archive file is launched. Three different message types are available, as well as the option to display your own custom message.



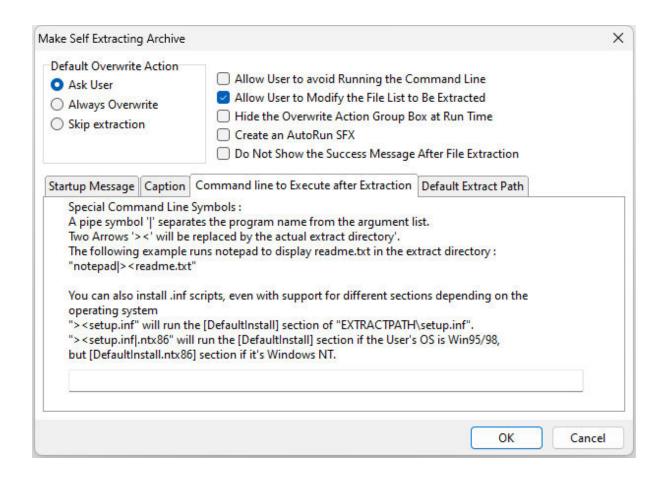
4.7.2 Caption

The "Caption" option allows you to alter the dialog caption of the self-extracting archive.



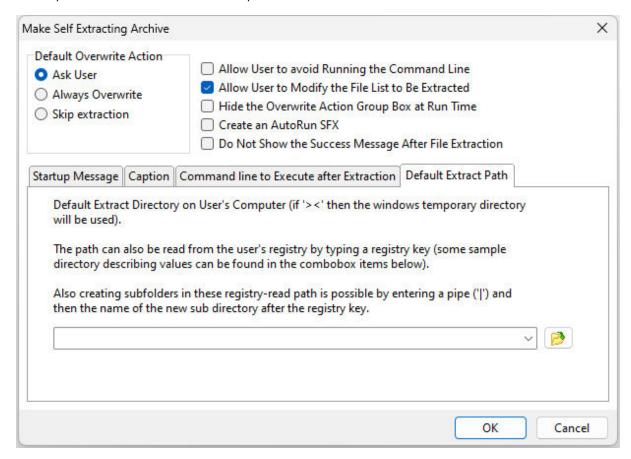
4.7.3 Command line to Execute after Extraction

The "Command line to Execute after Extraction" allow you run a program and file after the extraction is complete.



4.7.4 Default Extraction Path

Allows you to set the default destination path for the extracted files.



Part

5 Command Syntax

Syntax:

PLUGIN RBZIP vResult | <Parameters>

Display the RBZip Window

 ${\tt SHOW_DIALOG}$ – shows the dialog screen to manipulate zip files

Zip Archive Process

ACTION_ADD - will add files to an existing archive file, and/or creates a new archive

Parameter	Value	Description
ADD_FILE_NAMES	value	specifies the file name (abc.ext or *.* or *.ext)
ADD_ENCRYPT_HEADERS	ON OFF	encrypts file headers for additional security so that only RBZIP can open the file
ADD_RECURSE_DIRS	ON OFF	includes subdirectories for a specified directory
ADD_STORED_DIR_NAMES	ON OFF	keeps the path for files with same name in different directories
ADD_STORE_EMPTY_DIRS	ON OFF	specifies to include empty directories
ADD_PART_SIZE	OFF 1MB 1,2MB 1,44MB 2,88MB 100MB 650MB 700MB CUSTOM_SIZE	specifies a disk span size
ADD_CUSTOM_SIZE	value	specifies a custom disk span size, in kilobytes
ADD_DATE_ATTRIBUTES	FILE_DATE SYS_DATE MAX_FILE_DATE	specifies file date value
ADD_SHOW_PROGRESS	ON OFF	shows/hides progress window
ADD_COMMENT	value	adds a comment to zip file
ADD_PASSWORD	value	adds a password to zip file

Self-Extracting Executable Options

SFX_ASK_CMD_LINE	ON	allows the End User to avoid running the
	OFF	Command Line option
SFX_ASK_FILES	ON	allows End User to modify the file list to be
	OFF	extracted
SFX_AUTORUN	ON	will run an "autorun.inf" file, if exists
	OFF	
SFX_HIDE_OVERWRITE_BOX	ON	hides the overwrite action group box at
	OFF	runtime
SFX_NO_SUCCESS_MESSAGE	ON	disables a success message after the
	OFF	extraction
SFX_OVERWRITE_MODE	ALWAYS	specifies the default overwrite action
_	CONFIRM	
	NEVER	
SFX CAPTION	value	specifies the executable window caption

SFX_COMMAND_LINE	value	specifies the command line to execute after
		extraction
SFX_DEFAULT_DIR	value	specifies the default directory for the
		extraction

Unzip Process

ACTION_EXTRACT - will extract specified files from a zip file

Parameter	Value	Description
EXT_FILE_NAMES	value	specifies files for extraction (*.ext or *.* or filaname.ext)
EVE = 501 D = 5		· ·
EXT_FOLDER	value	specifies the extraction folder
EXT_USE_STORED_DIRS	ON OFF	extracts files with the full path
EXT_RESTORE_FILE_ATTRIBUTES	~	restores the file attributes
EXT_DATE_ATTRIBUTES	FILE_DATE SYS_DATE MAX FILE DATE	specifies the file date value
EXT_CREATE_STORED_DIRS	ON OFF	creates stored directories
EXT_RECURSE_DIRS	ON OFF	uses recursion to extract files, which will extract the files from the archive into the specified directory, and any sub directories
EXT_OVERWRITE_MODE	OVERWRITE SKIP	skips/overwrites existing files
EXT_SHOW_PROGRESS	ON OFF	shows/hides the progress window

Notes:

- vResult is the text variable to return the status, such as 'OK' or the exact -ERROR- message.
- When listing the zip archive name, the full path <u>must</u> be included.
- When running the PLUGIN command on multiple lines with continuation characters, leave no room for spaces.
- The first parameter in the RBZip PLUGIN parameters must list the "action" type:
 - SHOW_DIALOG
 - ACTION ADD
 - ACTION_EXTRACT
- The second parameter must be a zip file name.

6 Examples

6.1 Example 1

-- the following will display the RBZip dialog window

```
PLUGIN RBZIP vResult SHOW_DIALOG
```

6.2 Example 2

- -- the following creates a the Zip1.zip archive file containing all
- -- RMD and EEP files. A password is added, with encryption so
- -- only RBZip can open the file.

```
PLUGIN RBZIP vResult+
|ACTION_ADD+
|D:\Zip1.zip+
|ADD_FILE_NAMES *.rmd#*.eep+
|ADD_PASSWORD TheKey+
|ADD_ENCRYPT_HEADERS ON+
|ADD_SHOW_PROGRESS ON
```

6.3 Example 3

- -- the following extracts the RMD and EEP files from the
- -- NewFiles.zip archive file, restoring the file attributes,
- -- and overwriting any existing files that match the same name.

```
PLUGIN RBZIP vResult+

| ACTION_EXTRACT+
| D:\DBNEW\NewFiles.ZIP+
| EXT_FILE_NAMES *.RMD#*.EEP+
| EXT_RESTORE_FILE_ATTRIBUTES ON+
| EXT_OVERWRITE_MODE OVERWRITE+
| EXT_SHOW_PROGRESS ON
```

6.4 Sample Command File

--RBZIP Backup Database Sample

```
SET MESSAGES OFF

SET ERROR MESSAGES OFF

CLS

CLEAR ALL VAR

IF((CVAL('DATABASE')) = 'RRBYW20') OR (CVAL('DATABASE')) IS NOT NULL THEN

DISCONNECT

IF((CVAL('DATABASE')) = 'RRBYW20') OR (CVAL('DATABASE')) IS NOT NULL THEN

PAUSE 2 USING 'Cannot Disconnect from the database'.

GOTO LAB_END

ENDIF

ENDIF

SET TIME FORMAT HH_MM_SS

SET DATE FORMAT MM-DD-YYYY
```

```
SET VAR vFolderName TEXT = NULL
SET VAR vInitFolderName TEXT = (CVAL('CURRDIR'))
SET VAR vParameters TEXT = ('vFolderName|CREATE_FOLDER_ICON ON|TITLE Select Directory
for Backup | PATH_NAME ' + .vInitFolderName)
PLUGIN LoadDirectoryName &vParameters
IF vFolderName = '[Esc]' THEN
 GOTO LAB_END
ENDIF
SET VAR vParameters TEXT = NULL
SET VAR vQuote TEXT = (CVAL('QUOTES'))
SET VAR vDummy TEXT = 'vRBZip'
SET VAR vZipCmd TEXT = 'ACTION_ADD'
SET VAR vParams TEXT = 'ADD_FILE_NAMES
RRBYW20.RX*#*.rff#*.rmd#*.eep#*.dat#*.rba#*.vie'
SET VAR vPipe TEXT = '|'
SET VAR vFileName TEXT = (.vFolderName + ((CTXT((DATETIME(.#DATE,.#TIME))))) + '.zip'))
SET VAR vParameters =
(.vQuote+.vDummy+.vPipe+.vZipCmd+.vPipe+.vFileName+.vPipe+.vParams+.vQuote)
PAUSE 3 USING 'Please Wait...'
PLUGIN RBZIP &vParameters
IF vRBZip = 'NO_ERRORS' THEN
 SET VAR vMessage TEXT = ('Your database has been succefully zipped.')
  SET VAR vMessage TEXT = ('ERROR ' + .vRBZip + ' has occured.')
ENDIF
PAUSE 2 USING .vMessage
LABEL LAB_END
SET TIME FORMAT HH:MM:SS
SET DATE FORMAT MM/DD/YYYY
SET MESSAGES ON
SET ERROR MESSAGES ON
CLEAR ALL VAR
CONNECT RRBYW20
RETURN
```

7 Technical Support

Please read over the help documentation at least once before seeking support. We have worked very hard to make the help documentation clear and useful, but concise. It is suggested that you reread these instructions once you have become accustomed to using the software, as new uses will become apparent.

If you have further questions, and cannot find the answers in the documentation, you can obtain information from the below sources:

- Email our Technical Support Staff at: support@rbase.com
- Access the R:BASE Technologies Support home page online at https://www.rbase.com/support

You may be required to purchase a technical support plan. Several support plans are available to suit the needs of all users. <u>Available Technical Support Plans</u>

Please be prepared to provide the following:

- The product registration number, which is located on the invoice/order slip for the purchased product
- The type of operating system and hardware in use
- Details regarding your operating environment; such as available memory, disk space, your version
 of R:BASE, local area network, special drivers, related database structures, application files, and
 other files that are used or accessed by your application

All provide information will be used to better assist you.

R:BASE Technologies has a number of different services available for R:BASE products. As a registered user, you will receive information about new features for R:BASE and other R:BASE Technologies products. Please remember to register your software. https://www.rbase.com/register/

8 Useful Resources

. R:BASE Home Page: https://www.rbase.com

. Up-to-Date R:BASE Updates: https://www.rbaseupdates.com

. Current Product Details and Documentation: https://www.rbase.com/rbg11

. Support Home Page: https://www.rbase.com/support

. Product Registration: https://www.rbase.com/register

. Official R:BASE Facebook Page: https://www.facebook.com/rbase

. Sample Applications: https://www.razzak.com/sampleapplications

. Technical Documents (From the Edge): https://www.razzak.com/fte

. Education and Training: https://www.rbase.com/training

. Product News: https://www.rbase.com/news

. Upcoming Events: https://www.rbase.com/events

. R:BASE Online Help Manual: https://www.rbase.com/support/rsyntax

. Form Properties Documentation: https://www.rbase.com/support/FormProperties.pdf

. R:BASE Beginners Tutorial: https://www.rbase.com/support/rtutorial

. R:BASE Solutions (Vertical Market Applications): https://www.rbase.com/products/rbasesolutions

9 Feedback

Suggestions and Enhancement Requests:

From time to time, everyone comes up with an idea for something they'd like a software product to do differently.

If you come across an idea that you think might make a nice enhancement, your input is always welcome.

Please submit your suggestion and/or enhancement request to the R:BASE Developers' Corner Crew (R:DCC) and describe what you think might make an ideal enhancement. In R:BASE, the R:DCC Client is fully integrated to communicate with the R:BASE development team. From the main menu bar, choose "Help" > "R:DCC Client". If you do not have a login profile, select "New User" to create one.

If you have a sample you wish to provide, have the files prepared within a zip archive prior to initiating the request. You will be prompted to upload any attachments during the submission process.

Unless additional information is needed, you will not receive a direct response. You can periodically check the status of your submitted enhancement request.

If you are experiencing any difficulties with the R:DCC Client, please send an e-mail to rdcc@rbase.com.

Reporting Bugs:

If you experience something you think might be a bug, please report it to the R:BASE Developers' Corner Crew. In R:BASE, the R:DCC Client is fully integrated to communicate with the R:BASE development team. From the main menu bar, choose "Help" > "R:DCC Client". If you do not have a login profile, select "New User" to create one.

You will need to describe:

- What you did, what happened, and what you expected to happen
- The product version and build
- Any error message displayed
- The operating system in use
- Anything else you think might be relevant

If you have a sample you wish to provide, have the files prepared within a zip archive prior to initiating the bug report. You will be prompted to upload any attachments during the submission process.

Unless additional information is needed, you will not receive a direct response. You can periodically check the status of your submitted bug.

If you are experiencing any difficulties with the R:DCC Client, please send an e-mail to rdcc@rbase.com.

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