

R:SAP

R:BASE Software Assurance Plans



R:BASE Technologies, Inc.
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An enhanced maintenance program that helps you get the most out of your R:BASE investment!

Typically, when R:BASE licenses are purchased, the following services are provided:

- 30 Days Complimentary Support for installation and conversion issues
- Continued product bug fixes for one year from the software purchase date
- Continued product enhancements for one year from the software purchase date
- Periodic product activations of license transfers and/or reinstallations for one year from the software purchase date

Historically, with each released update, R:BASE Technologies, Inc. offered bug fixes and enhancements that make your application development much easier.

An R:BASE Software Assurance Plan (R:SAP) is essentially an extension of the above services for your registered R:BASE software beyond one year from the software purchase date. R:SAP allows customers to receive ongoing updates for their specific software version that not only include bug fixes but also requested enhancements for another year or more. Customers can stay up-to-date on the latest technology improvements by automatically receiving software updates and maintenance releases. Additionally, customers can reduce their application development time with direct access to technical documents and sample applications. R:SAP subscribers also have access to a special R:DCC Client/Server system to submit bugs and request enhancements.

Economically, subscribing to an R:SAP also allows R:BASE Technologies, Inc. to provide continued product satisfaction throughout a product's life cycle and beyond.

An active R:SAP, annually renewable, will allow any customer using current versions, such as R:BASE 7.6 and Turbo V-8 for Windows, to receive ongoing updates for their specific version until the official release of the next major version.

An R:SAP can be purchased at the same time as your software, or after the one year of free updates are provided. If you purchase an R:SAP at the same time of your software purchase, the plan price will be discounted by 5%.

R:BASE Software Assurance Plan Terms:

- Allows customers to receive free updates for their licensed products, that include bug fixes and requested enhancements for one year
- Periodic licensed product activations, for license transfers and/or reinstallations
- Valid for 1 year from the date of purchase
- Payment for all plans must be received prior to being effective

R:BASE 7.5 , 7.6 and Turbo V-8	Registered Licenses							Runtime or R:Compiler
	1	2 - 6	7 - 11	12 - 16	17 - 21	22 - 26	27 - 31	
R:BASE 7.5 (Win/DOS) *	\$129.00	\$195.00	\$245.00	\$295.00	\$345.00	\$395.00	\$495.00	\$495.00
R:BASE 7.6 (Win/DOS) **	\$145.00	\$225.00	\$275.00	\$345.00	\$395.00	\$445.00	\$495.00	\$645.00
R:BASE Turbo V-8 **	\$195.00	\$275.00	\$345.00	\$395.00	\$445.00	\$495.00	\$545.00	\$695.00
Oterro 4.0 and 8.0	1	5	10	25	SSU	SAU	MAU	R:WEB Suite
Oterro 4.0 **	\$100.00	\$125.00	\$145.00	\$195.00	\$295.00	\$325.00	\$345.00	\$295.00
Oterro 8.0 **	\$110.00	\$135.00	\$155.00	\$205.00	\$305.00	\$335.00	\$355.00	\$325.00
R:Scheduler 7.6 and 8.0	1	6	11	16	21	Single Application		Multi-Application
R:Scheduler 7.6 **	\$95.00	\$110.00	\$145.00	\$175.00	\$195.00	\$545.00		\$645.00
R:Scheduler 8.0 **	\$105.00	\$120.00	\$155.00	\$185.00	\$205.00	\$575.00		\$675.00
R:Charts 7.6 and 8.0	1	6	11	16	21	Runtime		
R:Charts 7.6 **	\$75.00	\$95.00	\$115.00	\$125.00	\$145.00	\$345.00		
R:Charts 8.0 **	\$95.00	\$115.00	\$125.00	\$145.00	\$175.00	\$495.00		
R:Synchronizer 7.6 and 8.0	1	6	11	16	21	Single Site Unlimited		
R:Synchronizer 7.6 **	\$75.00	\$95.00	\$115.00	\$125.00	\$145.00	\$345.00		
R:Synchronizer 8.0 **	\$95.00	\$115.00	\$125.00	\$145.00	\$175.00	\$495.00		
R:Spell Checker 7.6 and 8.0	1	6	11	16	21	Single Site Unlimited		
R:Spell Checker 7.6 **	\$75.00	\$95.00	\$115.00	\$125.00	\$145.00	\$345.00		
R:Spell Checker 8.0 **	\$95.00	\$115.00	\$125.00	\$145.00	\$175.00	\$495.00		
R:BASE Editor 7.6	1	6	11	16	21	Single Site Unlimited		
R:BASE Editor 7.6 **	\$75.00	\$95.00	\$115.00	\$125.00	\$145.00	\$345.00		
R:PDF Works	1	6	11	16	21	Single Site Unlimited		
R:PDF Works **	\$75.00	\$95.00	\$115.00	\$125.00	\$145.00	\$345.00		

R:Twain2PDF	Registered Licenses					Single Site Unlimited
	1	6	11	16	21	
R:Twain2PDF **	\$95.00	\$110.00	\$145.00	\$175.00	\$195.00	\$545.00
R:CAD Viewer	1	6	11	16	21	Single Site Unlimited
R:CAD Viewer **	\$105.00	\$120.00	\$155.00	\$185.00	\$205.00	\$675.00
RBZip	1	6	11	16	21	Single Site Unlimited
RBZip **	\$75.00	\$95.00	\$115.00	\$125.00	\$145.00	\$345.00
R:BASE Plugin Power Pack	Multi-Application Unlimited					
R:BASE Plugin Power Pack **	\$295.00					
R:WEB Reports 7.6 and 8.0	Single Server Unlimited					
R:WEB Reports 7.6 **	\$295.00					
R:WEB Reports 8.0 **	\$345.00					
R:WEB Gateway 7.6 and 8.0	Single Server Unlimited					
R:WEB Gateway 7.6 **	\$295.00					
R:WEB Gateway 8.0 **	\$345.00					
R:Documenter 7.6 and 8.0	Single Site Unlimited					
R:Documenter 7.6 **	\$295.00					
R:Documenter 8.0 **	\$345.00					
R:FTP Client 7.6 and 8.0	Single Site Unlimited					
R:FTP Client 7.6 **	\$295.00					
R:FTP Client 8.0 **	\$345.00					
R:SFTP Client 7.6 and 8.0	Single Site Unlimited					
R:SFTP Client 7.6 **	\$345.00					
R:SFTP Client 8.0 **	\$395.00					

R:Mail 3.0	Single Site Unlimited	Multi-Application Unlimited
R:Mail 3.0 **	\$395.00	\$495.00

Supported Options	On Going Updates	Enhancement Requests	Bug Fixes	Sample Applications	Re-Activation Allowed	Annually Renewable
*	No	No	No	No	Yes	Yes
**	Yes	Yes	Yes	Yes	Yes	Yes

Notes:

- **Over 31 Registered Licenses:**
For R:BASE Software Assurance Plans supporting over 31 registered licenses, please contact our support team at 1+724.733.0053 or support@rbase.com
- **Corporate VIP Licenses:**
For R:BASE Software Assurance Plans supporting Corporate VIP licenses, please contact our support team at 1+724.733.0053 or support@rbase.com
- **Corporate Blanket Licenses:**
For R:BASE Software Assurance Plans supporting Corporate Blanket licenses, please contact our support team at 1+724.733.0053 or support@rbase.com
- **OEM Licenses:**
For R:BASE Software Assurance Plans supporting OEM licenses, please contact our support team at 1+724.733.0053 or support@rbase.com
- **SSU** = Single Site Unlimited License
- **SAU** = Single Application Unlimited License
- **MAU** = Multi-Application Unlimited License
- **UPGRADE License Policy:** To be eligible for Upgrade software pricing, you must be licensed for the qualifying software you are upgrading from. Upon installation, the new license agreement takes the place of the agreement of the qualifying software you upgraded from. After you upgrade, you may no longer use the software you upgraded from.
- **STEP UP License Policy:** To be eligible for Step Up software pricing, you must be licensed for the qualifying software you are upgrading from. Upon installation, the new license agreement takes the place of the agreement of the qualifying software you upgraded from. After you upgrade, you may no longer use the software you upgraded from.
- R:SAP does NOT include technical support. Please visit the [Support] section of www.rbase.com for available Technical Support Plans.